

Indicator Description	Indicator Reference	Current				Historic			Comments
		1 April 08 - 30 Sep 08	1 April 09 - 30 Sep 09	Direction of Travel	Target 2009/10	2006/07	2007/08	2008/09	
<b>Deputy Chief Executive Directorate</b>									
Percentage of invoices for commercial goods and services that were paid by the Council within 30 days of receipt or within the agreed payment terms	BV 008	91.45%	94.07%	▲	95.00%	94.05%	90.64%	91.62%	
The amount of Housing Benefit overpayments recovered as a percentage of all HB overpayments	BV 079b(i)	73.57%	70.45%	▼	TBC	#	69.46%	69.46%	
Housing Benefit (HB) overpayments written off during the period as a percentage of the total amount of HB overpayment debt outstanding at the start of the period, plus amount of HB overpayments identified during the period	BV 079b(iii)	0.56%	1.58%	▼	TBC	#	0.32%	0.32%	
<b>Environment and Planning Directorate</b>									
None									
<b>Housing, Leisure and Customer &amp; IT Services Directorate</b>									
None									

**Key to Symbols**

Improving performance compared to same quarter last year	▲	No data available for the period	#
Worsening performance compared to same quarter last year	▼	Not applicable for this indicator/period	NA
No change in performance compared to same quarter last year	◄►	Data is provisional	*